



Department  
of Energy &  
Climate Change

**Department of Energy & Climate Change**

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**Energy Renewals Limited**

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**Dear Energy Renewals**

**RE: Research for the Department of Energy and Climate Change (DECC): smart metering in non-domestic organisations**

DECC has commissioned research looking at **how to ensure that businesses benefit fully from the national roll-out** of smart meters to non-domestic organisations.

The research is exploring how organisations use and manage energy and their experience of advanced and smart meters<sup>1</sup> – or in the case of organisations that do not yet have advanced/smart meters, what use they *might* make of the information enabled by these meters.

The research is being conducted on a confidential and anonymous basis by Accent and Creative Research. Both companies are members of the Market Research Society and work according to its professional guidelines. The researchers will report their findings without identifying the businesses or the individuals taking part.

I should like to encourage you to take part in the research as the findings will be extremely helpful in assisting DECC manage the on-going roll out of smart meters to non-domestic energy customers.

With thanks, yours faithfully,

**Sarah Umpleby**

Principal Research Officer, Smart Metering Implementation Programme

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<sup>1</sup> In the non-domestic market, energy suppliers are already required to ensure that energy supplied to larger electricity sites (defined as those within profile classes 5-8) and larger gas sites (defined as those with consumption above 732 MWh per annum) is measured by an advanced meter. The smart meter roll-out for the non-domestic sector focusses on the remaining, smaller sites (those in electricity profile classes 3 and 4, and with gas consumption below 732 MWh per annum). Consumers may be public sector organisations, larger, SME or micro-businesses and operate from either single or multiple (smaller) premises.